

**Corrigendum to the Tender (01/2018) Advt. No. 500/2018 Dated 04.07.2018
relating to Computer Based Test**

Sl.No	Para & Page	Existing	Shall be read as
1.	Fact Sheet: Tender No.		Tender No. 01/2018
2.	Fact Sheet: Issue if addendum / clarification if any and required	20-07-2018	31-07-2018
3.	Fact Sheet: New Item Date on which the Firms shall visit the premises of TNPSC to assess the requirements mirror server.	<<New item>>>	09-08-2018
4.	Fact Sheet: Last date for bid submission	02-08-2018 @ 3 PM	23-08-2018 at 3 PM
5.	Fact Sheet: Opening of Technical bid cover I	02-08-2018 @ 4 PM	24-08-2018 at 10.30 AM
6.	Declaration of qualified bidders as per the details furnished in Questionnaire and Annexure	06-08-2018	24-08-2018 at 5.00 PM
7.	Fact Sheet: Presentation & demonstration by Qualified bidders	09-08-2018 @ 10 AM	27-08-2018 at 11 AM
8.	Fact Sheet: Opening of Financial Bid of technically eligible bidders.	10-08-2018 @ 4 PM	28-08-2018 @ 4.00 PM

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9.	Scoring Table 4.1 (Page 26 of the tender document)	<p>Tier III DC infrastructure with Secondary DC outsourced by the bidder - 5 Marks</p> <p>Tier III DC infrastructure with Secondary DC owned by the bidder - 10 marks</p> <p>Tier III DC infrastructure with Secondary DC owned by the bidder with Cert-in Certified infrastructure - 15 Marks</p>	<p>Tier III Primary DC infrastructure with Secondary DC outsourced by the bidder (Both are outsourced) - 5 Marks</p> <p>Own Tier III Primary DC infrastructure with Secondary DC Outsourced by the bidder. - 7 Marks</p> <p>Own Tier III Primary DC infrastructure with Secondary DC (Both are owned) 10 Marks</p> <p>Own Tier III DC infrastructure with Secondary DC with Cert-in Certified infrastructure. (Both are owned with cert-in certification) - 15 Marks</p>
10.	Para 5.4 (15) Page: 12	<p>Required number of servers (atleast 2) for a center must be provided by the Selected Bidder for assured performance. Additional equivalent and suitable servers for backup and mirror services will need to be provided by the Selected Bidder.</p>	<p>Required number of servers (atleast 2) for a center must be provided by the Selected Bidder for assured performance. Additional equivalent and suitable servers for backup and mirror servers will need to be setup by the Selected Bidder.</p> <p>For keeping Mirror Servers in the TNPSC premises, only space will be provided. Other infrastructure arrangements viz., maintenance, uninterrupted power supply, required band width arrangements etc., should be taken care of by the company. Financial quote should be inclusive of all the factors.</p> <p>The rate to be quoted for item No. 1 in the Financial bid shall be inclusive of the expenditure to be incurred for this purpose. After the contract period, the server and other infrastructures setup for this purpose shall be the property of the TNPSC.</p>

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11.	Para 5.6 (1) Page: 14	Selected Bidder should install CCTV surveillance system to monitor and capture the activity of candidates /centres in real time and should transmit the same to the centralized real time monitoring unit located in TNPSC. TNPSC shall arrange for physical space to establish the monitoring console. The responsibility to establish, manage and maintain the monitoring console shall lie with the Selected Bidder.	<p>The CCTV Footages of the examination centres shall be handed over to TNPSC in DVD/CD/HDD within two days from the date of examination. For this facility, rate shall be included in the financial bid, per candidate, per session.</p> <p>However, the Commission may require live streaming of CCTV coverage at any stage during period of contract. In such case, the bidder has to give entire solution for monitoring the live CCTV coverage in the Office of TNPSC without any break / disconnection.</p> <p>Therefore, the bidders shall quote rate separately for live streaming of CCTV coverage on per candidate basis. The bidder has to provide all required infrastructure including internet bandwidth. The responsibility to establish, manage and maintain the monitoring console shall lie with the Selected Bidder.</p> <p>The rate quoted for live streaming of CCTV coverage in financial bid will not be taken into account for ranking the bidders. However, the rate quoted for this purpose will be negotiated if necessary and finalized in the mutually agreed rates.</p>
12.	Para 7 (XVII) Page: 19	Once selected, the Selected Bidder should be capable of conducting CBT with in a notice period of 1 month for candidate strength of 60,000 and below and 2 months in case of candidate's strength of 60,000 and above.	Once selected, the Selected Bidder should be capable of conducting CBT with in a notice period of 1 month for candidate strength of 50,000 and below and 2 months in case of candidate's strength of 50,000 and above. (Wherever this condition

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			stipulated in the tender document, 60,000 shall be read as 50,000).
13.	Annexure-I Sl.No. 39	Are you capable to conduct CBT with in a notice period of 1 month for candidate strength of 60,000 and below and 2 months in case of candidate's strength of 60,000 and above?	Are you capable to conduct CBT with in a notice period of 1 month for candidate strength of 50,000 and below and 2 months in case of candidate's strength of 50,000 and above?
14.	Para 13 (d) Page: 29	If the service providing agency does not provide the Air Conditioning facilities and required numbers of invigilators in labs as well as other facilities mentioned in the tender document at Centre/s, penalty will be imposed to it on the basis of feedback received from the Inspection officers of TNPSC deployed at Centre and it may be up to 25% of contracted rate (per candidate rate) for each deficiency as per the discretion of the TNPSC.	If the service providing agency does not provide the lab with adequate lighting and ventilation or with Air Conditioning facilities which causes discomfort to the candidates or required numbers of invigilators in labs as well as other facilities mentioned in the tender document at Centre/s, penalty will be imposed to it on the basis of feedback received from the Inspection officers of TNPSC deployed at Centre and it may be up to 25% of contracted rate (per candidate rate) for each deficiency as per the discretion of the TNPSC.
15.	Para 7 (XX) Page 19	The bidder should be able to support the entire solution (across Tamil Nadu) on a 24 x 7 basis with a maximum response time of one hour. Bidder shall provide an experienced resource, exclusively deployed as one point contact to liaise with TNPSC. No dislocation of such resource shall happen in first two years of the contract period.	The bidder should be able to support the entire solution (across Tamil Nadu) on a 24 x 7 basis with a maximum response time of one hour. Bidder shall provide an experienced resource, exclusively deployed as one point contact to liaise with TNPSC. No dislocation of such resource shall happen in first two years of the contract period. Deployment of resource in TNPSC for managing the Mirror Server by the firm and to render necessary technical support is essential. This resource shall be the exclusive one in addition to the resources to be deployed for this project.

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16.	Para 11.3 Scoring Model 3.3	<p>Number of assignments in CBT (with more than 50,000 candidates) completed in various recruitment agencies in India in last three years (as on date of bid submission)</p> <p>5 to 10 assignments – 5 marks 11 to 15 assignments - 10 Marks 16 and above - 15 marks</p>	<p>Number of assignments in CBT (with more than 50,000 candidates) completed in various recruitment agencies in India in last three years (as on date of bid submission)</p> <p>3 - 5 Assignments – 3 marks 6 - 10 Assignments – 7 marks 11 - 15 Assignments – 11 marks 16 and above – 15 marks</p>
17.	Para 5.4 (27) Page 13	<p>The selected bidder shall host the responses of the candidates in their website and there shall be a provision to view the replay of the exact flow of examination process (Click by click) to the candidates towards which adequate facility may be done by the Firm. Moreover, the Firm shall also capture all critical activities of the Server from the beginning to end in all the examination centers along with time stamp. The same may be made available to TNPSC for audit purpose.</p>	<p>The selected bidder shall host the responses of all the candidates who have appeared for the examination in their website and there shall be a provision to view the replay of the exact flow of examination process (Click by click) to the select candidates based on receipt of request from them, towards which adequate facility may be done by the Firm. TNPSC will fix the norms for viewing click by click flow of his / her examination.</p> <p>Moreover, the Firm shall also capture all critical activities of the Server from the beginning to end in all the examination centers along with time stamp. The same may be made available to TNPSC for audit purpose.</p>
18.	Para 10 (V) (e) Page 24	<p>The prices/rates quoted shall be firm throughout the period of the validity of the offer and subsequently during the currency of the contract and shall not be subject to any variation/revision.</p>	<p>The prices/rates quoted shall be firm throughout the period of the validity of the offer and subsequently during the currency of the contract and shall not be subject to any variation/revision.</p> <p>If the TNPSC insist for any additional service apart from the scope of the work, to improve the system, the additional cost shall be paid on mutually agreed basis as per approved norms.</p>

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19.	Para 5.3 (III) Page 8	The Selected Bidder shall prepare and provide Standard Operating Procedure (SOP) for all processes for safe and secure conduct of examination along with rules for contingency and exception handling/ emergency procedures.	The Selected Bidder shall prepare and provide Standard Operating Procedure (SOP) for all processes for safe and secure conduct of examination along with rules for contingency and exception handling/ emergency procedures. In respect of examination venues / labs, LAN Connectivity, Server Security and Prevention of intrusion from unauthorized nodes, the bidder has to submit a SOP, jointly signed by the Bidder and College authority.
20.	Para 6 (XV) Page: 16	The bidder should not have been Black Listed by any Government or PSU on the day of bidding. The affidavit in this respect that their firm is not blacklisted as cited above shall be provided by the bidder along with the bid document.	The bidder should not have been Black Listed by any Government Organization / Departments / PSU or any other agencies on the day of bidding. The affidavit in this respect that their firm is not blacklisted as cited above shall be provided by the bidder along with the bid document.
21.	Annexure – I Question No 41 Page: 38	Have you ever been black listed by any Govt. Department or PSU.	Have you ever been Black Listed by any Government Organization / Departments / PSU / any other agencies on the day of bidding?
22.	Annexure – I Question No 55 Page: 40 Newly added Question	<< Newly added question >>	Is there any case registered against your firm relating to the conduct of CBT? If yes, Please give details.

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In Annexure-VII, the following Financial bid table

Particulars	Rate in INR Per Candidate (in figure) Per Session	Rate in INR per Candidate (in words) Per Session
Conduct of end-to-end computer based examination across the state of Tamil Nadu as per Scope of Work and terms & conditions of tender document		

Shall be read as follows:-

Sl.No	Particulars	Rate in INR Per Candidate (in figure) Per Session	Rate in INR per Candidate (in words) Per Session
1.	Conduct of end-to-end computer based examination across the state of Tamil Nadu as per Scope of Work and terms & conditions of tender document. This is inclusive of a. Cost towards establishment and maintenance of mirror server b. Cost towards recording CCTV footage and handing over the same in DVD/HDD to TNPSC		
2.	Live Streaming of CCTV coverage to the centralized real time monitoring unit located in TNPSC. <i>[This service is optional. The rate quoted for this service shall not be included for the financial evaluation purpose.]</i>		

Sd/- Secretary & Controller of Examinations
TNPSC