

Clarifications on the Pre-Bid Queries received from the Bidders

Sl. No.	Clarification sought for by the various bidders	Clarification
1.	Requested if experience of supply & scanning for other public universities & Government bodies will also be considered.	Yes. For the purpose of this tender, Public Universities shall be considered as Government Bodies. Accordingly, experience in printing and scanning OMR answer sheets for recruitment examinations conducted for Public Universities, Government Departments, Government Agencies, PSUs, PSCs, and other Government Bodies during the period 2023–2024, 2024–2025, and 2025–2026 will be considered, subject to fulfilment of the prescribed eligibility criteria and submission of supporting documentary evidence.
2.	Cropping software scope written current tender to be clarified.	The provision relating to cropping software for Descriptive Type Examinations shall not form part of the financial evaluation under this tender. As no separate BOQ item has been provided, bidders are not required to quote separately for

		this activity. If such a requirement arises, it will be addressed separately by the Commission.
3.	Consider for out sourcing for scanning & printing work.	Joint ventures and consortium are not allowed.
4.	Kindly issue / provide previous printed samples to understand the specification (paper GSM size etc.)	Printed sample could not be provided. It is available in the Commission's website under leading 'Instructions to Candidates'
5.	Hard copy (samples required) OMR sheet / Hall Ticket / Attendance sheet Answer Booklet Top Sheet/ Attendance Sheet.	The hard copy could not be provided. The sample sheets are available in the Commission's website under the heading 'Instructions to Candidates'.
6.	The eligibility criteria on pages 17 & 25 mention historical volumes. To ensure we can plan for peak capacity, What is the estimated total number of OMR sheets to be scanned annually? Is there a guaranteed minimum yearly volume commitment from TNPSC for this contract?	The estimated total number of OMR sheets to be scanned tentatively 30,00,000. There is expected a guaranteed minimum yearly volume Commitment from TNPSC.
7.	How many examination cycles (site visits) are typically conducted per year? What is the expected minimum and maximum volume of sheets we should anticipate per cycle to help us plan peak capacity?	Kindly refer the Annual planner available in the Commission's website. Minimum Volume of sheets: 10000 Maximum Volume of sheets: 25,00000

8.	Infrastructure Provisions: To guarantee the tight timelines mentioned on page 15, will the provided on-site workspace include pre-existing uninterrupted power supply (UPS/Generator) and stable network connectivity?	Yes
9.	Onsite Support: To facilitate smooth operations, will a dedicated TNPSC nodal officer be assigned for real-time query resolution and approvals during the scanning and evaluation phases?	Yes
10.	Master Data Availability (Page 12): The tender requires mapping data with a "pre-examination master database." To ensure our software is configured correctly, how many days before the scanning starts will this master database be provided to us?	To be provided in, sufficient breathing time.
11.	Register Number Extraction (Page 11): Section V(b) mentions "automatic recognition and capture of Register Numbers." Can you confirm if this will be exclusively via OMR, or if OCR capabilities will be required for handwritten or p printed numbers?	The language "The software shall support automatic recognition and capture of Register Numbers from the OMR sheets.
12.	Decoding & Error Handling Rules (Page 11): Section II requires detecting "multiple responses, blank responses, stray or irrelevant marks." Could you provide the specific business rules for how each of these cases should be flagged in the final data output?	Will be informed in the work order.

13.	Damaged Sheets Procedure (Page 12): Section VI(e) states that "doubtful, unclear, or damaged OMR sheets shall be re-scanned and/or manually verified." What is the formal procedure and expected turnaround time for TNPSC officials to supervise this activity?	Simlutaneously during the work progress.
14.	Approval for Rescanning: What is the specific approval process for authorizing the rescanning of sheets that are rejected by the system during the initial pass?	
15.	Data File Formats (Page 11): Section III requires export to "MS Excel, MS Access, SQL databases." Could you provide the exact database schema or a sample file format required for these deliverables?	Will be informed in work order.
16.	Backup Media (Page 14): Section IX(c) specifies backups on "DVD, Hard Disk, or External Hard Disk." Can you confirm the preferred medium and if specific encryption standards are required for these physical backups?	Will be informed in work order, if required.
17.	Mandatory Reports (Page 13): Section IX(a) mentions "various reports." Beyond progress and error reports, are there other specific statistical or operational reports that are mandatory?	Will be informed in work order and pre work meeting.
18.	Audit Logs (Page 12): Section VI(f) requires "detailed audit trail reports." Can you confirm that this means system-generated, immutable logs are required for every scan, data modification, and reprocessing activity?	Data to be maintained if any contingency arises, the same has to be provided.

19.	Image Retention: Does the vendor have any obligation to retain scanned images after the final data and backups have been successfully delivered and accepted by TNPSC?	No.
20.	Timelines & Penalties Timeline Milestones (Pages 15 & 21): The timelines are tied to the "scanning completion" date. What specific physical or system-based event officially marks the "start of scanning" and "completion of scanning" for a given batch?	Will be informed in work order.
21.	Definition of a Scanning "Error" (Page 21): The penalty clause (Section f-ii) cites Rs. 5,000 per error. To ensure complete clarity, could you define what constitutes a single "error"? Is it one misread character, one incorrect bubble, or an entire sheet processed incorrectly?	Depends on the contingency.
22.	Will TNPSC provide the final artwork/design format for OMR Answer Sheets and other stationery, or is the bidder required to design them?	Yes
23.	Will candidate master data (Name, Register Number, photograph, Venue Details, etc.) be provided in a standard digital format?	Yes
24.	Will venue-wise packing lists and dispatch schedules be provided by TNPSC?	Yes

Date: 16.06.2026

Controller of Examination