

TECHNICAL / FINANCIAL BID CLARIFICATION

The queries/clarifications sought for by the Companies and the remarks given by the officials of the Commission are as follows:-							
SI. No.	Paragraph No./ Annexure No.	Clause No.	Page No.	Existing clause	Clarifications/ Modifications sought for	Clarification given	Action to be taken
1.	Annexure VI	-	67	<p>Design, Development and hosting web-based online Application and Registration System as per the scope of work and other conditions in this tender document including periodical updates to candidates through email and SMS (Rate per single successfully completed Registration*)</p> <p><i>(Shall have provision for incorporation of Payment Gateway Services, On-line through designated Bank branches, and other agencies in the system as decided by the Commission from time to time)-</i></p>	<p>This BOQ item has possibility of understanding differently. For the purpose of clarity we request commission to provide clarity on.</p> <p>Rate per single successfully completed registration .</p> <p>We request to clarify what does "Successfully Complete Registration " refers to:</p> <p>1.successful registered online application. 2.Ontime time registration 3.or both point 1 and point 2</p> <p>Note: if point is not valid, then it contradicts the 26)i)Payment schedule point b) Payment shall be made for the successfully registered online application. No payment shall be made to the One Time Registration/Dashboard.</p>	<p>Rate per single Successfully Completed Registration means Payment will be made for every successful acceptance of application and assigning application number and enable Generation of electronic copy of application including trigger message to be sent to candidates through SMS & E-mail. No payment will be made for OTR.</p>	-

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2.	Annexure VI	-	67	Subscription and Management of cloud services as per the specifications	We kindly request the commission to provide clarity on Unit of Measure of 1.02 line items. Is it 1.Per single successfully registered online application Or 2.Monthly or Annual subscription & management of cloud services.	Monthly subscription of cloud services to be quoted.	Corrigendum is issued in this regard.
3.	Annexure VI	-	67	<p>BoQ Items</p> <p>1.03 Cost of development of Answer script "for apply band Downloading module Application" [Descriptive Answer Script]</p> <p>1.04 Cost of development of Answer script "for apply band Downloading module Application" [Objective Answer Script]</p> <p>1.05 CBT Type examination received in HTML Link processing.</p> <p>1.06 Cost for the conversion of Image with all the prescribed features Such as Grey</p>	<p>We kindly request the commission to provide clarity on how the pricing of each of the items 1.03 to 1.06 is required.</p> <p>1.per single successfully registered Online Application</p> <p style="text-align: center;">Or</p> <p>2. Some of other unit of measure</p>	<p>The value "0" [zero] may be quoted against the SI.Nos.1.03 to 1.05 of Bill of Quantity, as it is already covered in SI.No.2 of Bill of Quantity,</p> <p>(The existing BOQ format shall not be changed in the e-tender portal.)</p> <p><u>Item No.1.06:-</u> Amount to be quoted for conversion of each image / each page of answer script.</p>	-

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				Scale conversion, Trimming the Rough Space Pages, Sorting Images based on the Barcode and merging as single pdf, Merging Dept. Signature on all the pdf Pages, Merging all the pdf into Single Pdf (Answer Booklet, Valuation Sheet, Mark Report, Migration of PDF)			
4.	Annexure VI	-	67	<p>BoQ Items 1.07 Prima facie verification of certificates (Additional manpower for Quality checking of the certificates uploaded by the candidates)</p>	<p>We kindly request the commission to provide clarify on how the pricing of each of the items from 1.07 is required.</p> <p>1.Is it correct to assume that Monthly cost to be quoted for this line item.</p>	<p>Monthly cost to be quoted for per manpower.The manpower will be utilized, whenever necessity is required.</p> <p>(Manpower qualification: should possess any degree with knowledge in Computer.)</p>	-
5.	Annexure VI		67	<p>BoQ Items 1.08 Cost for Mail server</p>	<p>We kindly request the commission to provide clarify on how the pricing of each of the items from 1.08 us required.</p> <p>1.Per single successfully registered online application Or 2.Lum Sum</p>	<p>The value "0" [zero] may be quoted against the SI.No.1.08 of Bill of Quantity, as it is already covered in SI.No.1 of Bill of Quantity. (The existing BOQ format shall not be changed in the e-tender portal.)</p>	-

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6.	Financial Evaluation		49	<p>Fb= Absolute financial quote for the Bidder under consideration</p>	<p>Kindly request the authority to provide clarity on the Absolute pricing. The basis of Absolute financial quote for bidder is missing i.e.how the absolute price of a bidder will be arrived based on the BOQ. According to the Bill of Quantities (BoQ),some line items are calculated per user, while others are based on the total quantity. The normalization factor of each BoQ item is missing. This is making unclear for a bidder to arrive at our Absolute Financial Quote. Each bidder may interpret this differently, potentially causing a significant disparity in pricing. We believe that a clear understanding of this matter is crucial for a fair and transparent bidding process.</p>	<p>Absolute financial score of the bidder will be calculated based on the breakup of weightage for the following items of the BOQ:</p> <p>1. Item No.1 – The value quoted by the bidder will be calculated as 94% of financial weightage.</p> <p>2. Item No.2 – The value quoted by the bidder will be calculated as 3% of financial weightage</p> <p>3.Item No.6 – The value quoted by the bidder will be calculated as 1% of financial weightage</p> <p>4.Item No.7 – The value quoted by the bidder will be calculated as 2% of financial weightage</p> <p>Out of 100% of 40%financial weightage will be calculated by QCBS method as under para 22(h) of Tender</p>	-

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						Document.	
7.	Scoring Model Clause e) Point.6	-	48	Capacity to manage the concurrent hits at a single point of time	We request the Authority to confirm the proof to submit against this clause. Would a self-declaration suffice the requirement?	Test report of concurrency test/ self-declaration by authorized signatory clearly mentioning the total users and concurrent hits for each application to be submitted.	-
8.	Scoring Model Clause e) Point.7	-	48	Ability to handle No.of Notifications (Designing & Hosting) application at a time	We request the Authority to confirm the proof to submit against this clause. Would a self-declaration suffice the requirement?	Self-declaration obtained from authorized signatory may be submitted.	-
9.	Annexure VI		67	General BoQ	Because bidder has to plan cloud infrastructure capacity for TNPSC which will be optimized to handle both peak, average and lean loads. While peak capacity is shared in RFP, we request if Commission can help understand an indicative annual volume of online application. This information will enable bidder to better gauge the required efforts and propose a competitive quote. Given that the project operates on an Open model, and the bidder will be responsible for deploying the complete system at the initial stages of engagement, this	Maximum volume of online application for a single examination is approximately 22,06,000. Minimum volume of Online Application for a single examination is approximately 1000 . However, the above mentioned quantity of application is tentative & indicative and the quantity may change. Peak & Lean quantity may change from year to year.	-

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					clarity is crucial for accurate planning and pricing		
10.	22 (e) Scoring Model	3.1	47	<p>Number of Online Application Registration Project relating to Recruitment conducted for PSU and PSC with more than One Lakh application in a single recruitment</p> <p>¼ Marks for each recruitment in PSU/IBPS (Max.5 Marks)</p> <p>½ Marks for each recruitment in SSC, other PSC (Max. 5 Marks)</p> <p>1 mark for each TNPSC and UPSC (Max. 8 Marks)</p>	<p>We are working on similar projects for Border Security Force, Railway recruitment board and regarding the same, we are seeking clarification that where can we accommodate our projects in above criteria, will it come under PSU/IBPS or SSC, other PSC. Kindly clarify so that we can submit our proposal with more clarity.</p>	Other Government Recruitment agencies / Other Government Boards will come under PSU/IBPS.	-

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11.	22 (e) Scoring Model	3.2	47	Maximum number registrations done in last three year (as on date of bid submission) 25 lakhs-50 lakhs registration - 5 Marks 50 lakhs -75 lakhs registration- 8 Marks 75 lakhs and above -10 Marks	We are requesting you to kindly give us some relaxation to participate in this tender maximum number of registration.	A Corrigendum had been issued on 02.04.2024 in this regard.	-

Sd/-Controller of Examinations
Dated.13.05.2024